

## California Legal Services (Title III B) Statewide Quarterly Report

Fiscal Year: 2017-2018

Quarter: 2

Total Unduplicated Client Count for Quarter: 6.594

Total Cases Closed in Quarter: 7.538

Total Units of Service for Quarter (Unit=1 Hour): 33.595

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	1.545
65-74:	2.691
75-84:	1.644
85+:	640
Client Declined to Provide Information:	74
Total:	6.594

#### CLIENT GENDER

Male:	2.474
Female:	4.108
Client Declined to Provide Information:	12
Total:	6.594

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	2.449
Homebound:	130
Lives Alone:	2.713
Institutionalized:	110
Suspected Victim of Elder Abuse/Exploitation:	322
Limited English:	1.110
Rural:	1.162
Greatest Economic Need (Minority):	1.343

#### CLIENT RACE

Two or More Races:	234
Caucasian:	4.360
African American:	431
Native American/Native Alaskan:	65
Asian/Pacific Islander	
Asian Indian:	40
Cambodian:	0
Chinese:	163
Filipino:	92
Japanese:	41
Korean:	33
Laotian:	1
Vietnamese:	60
Guamanian:	0
Hawaiian:	8
Samoan:	3
Other Asian/Pacific Islander:	64
Race Unknown/Some Other Race:	642
Client Declined to Provide Information:	357
Total:	6.594

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Greatest Economic Need (Non-Minority): 1,460

Greatest Economic Need (Minority Status Unknown): 75

**CLIENT ETHNICITY**

Hispanic/Latino: 1,349

**CASES OPENED IN QUARTER**  
 (Total Cases Opened by Legal Problem Code)

**CASES CLOSED IN QUARTER**  
 (Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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**CONSUMER/FINANCE**

A1. Bankruptcy/Debt Collection:	288	266	71	21
A2. Contracts/Warranties:	215	190	42	7
A3. Other Consumer/Finance:	326	329	54	5

**EMPLOYMENT**

B1. Discrimination:	7	6	0	3
B2. Other Employment:	54	48	7	5

**FAMILY**

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	132	124	22	4
C2. Conservatorship:	89	44	51	12
C3. Other Family:	61	64	12	1

**HEALTH/COMMUNITY BASED CARE**

D1. Medi-Cal/Medicaid:	266	259	51	25
D2. Medicare:	67	54	34	4
D3. Other Health/Community Based Care:	104	92	20	14

**HOUSING**

E1. Landlord-Tenant (Subsidized or Private Housing):	1,395	1,124	228	137
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E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	245	217	66	12
E3. Other Housing:	244	205	33	4
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	144	123	44	5
F2. Supplemental Security Income (SSI):	188	172	51	28
F3. Pensions/Retiree Benefits:	48	41	8	1
F4. Other Income Maintenance:	86	70	29	11
<b>INDIVIDUAL RIGHTS</b>				
G1. Immigration/Naturalization:	89	36	15	4
G2. Elder Abuse/Neglect/Exploitation:	334	256	50	35
G3. Other Individual Rights:	170	166	28	37
<b>MISCELLANEOUS</b>				
H1. Estate Planning/Wills/Trusts:	1,052	779	204	4
H2. Advance Health Care Directives (AHCD):	558	294	175	0
H3. Financial Powers of Attorney:	445	308	81	0
H4. Other Miscellaneous:	256	256	257	3
<b>TOTAL CASES OPENED IN QUARTER:</b>	6.863	<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		5.523	1.633	382
<b>TOTAL ESTIMATED CASE WORK HOURS SPENT:</b>	31.676			

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

<b>TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:</b>	135
<b>TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:</b>	899
<b>TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:</b>	183

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**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 1,020